

# Exchange 2000 MAPI Messaging Benchmark (MMB2) Performance Result

**Hardware:** IBM @server x440  
**Software:** Exchange 2000 Enterprise Server  
**Test Profile:** MAPI Messaging Benchmark

The new MAPI Messaging Benchmark (MMB2) measures throughput in terms of a specific profile of user actions, executed over an 8-hour working day.

This benchmark is different from the “Medium User” setting that was used with Exchange 5.5 in that the rate of client requests is significantly greater for this MMB2 profile.

**Results should be interpreted as a benchmark for messaging throughput and should *not* be confused with deployment recommendations.** Factors such as backup/restore, topology and other issues should be considered when planning a deployment. For information on how MMB2 results differ from deployment and configuration information, see Benchmark vs. Production Configuration Disclosure Note below.

---

## Summary of Results

The IBM @server x440 was configured with four 1.6GHz Xeon MP processors and 4GB of memory. The Microsoft LoadSim MMB2 profile was used, which represents the tasks typically performed by a corporate e-mail user. During the 4-hour steady state, the xSeries 440 provided a weighted 95th-percentile response time of 153 ms for 11,300 MMB2, with average send queue size of 69.5 and average CPU utilization of 63.9 percent.

---

## Benchmark vs. Production Configuration Disclosure Note

This test measures the messaging throughput of a single-server, single-site topology. Its purpose is to measure the maximum throughput of a Microsoft Exchange Server on this hardware configuration. This can provide a benchmark for comparing hardware and/or software products, **but cannot be used as a deployment guide for production environments.** For deployment-specific information, contact a Microsoft or IBM representative.

The MMB2 benchmark does not account for:

- Usage profiles that do not match that of the Load Simulator MAPI Medium profile
- Per-user storage and per-server backup requirements
- Fault-tolerance requirements
- Workloads other than MAPI private folder access, including Public Folder, NNTP, POP3 and other e-mail interfaces
- Multiple Exchange Server deployments, in which additional resources are required to forward mail intra-site
- Connectors, links and replication to remote Exchange sites

## Test Results

<b>Summary</b>	
Supported Benchmark Load	11,300 MMB2s
Benchmark Profile	MAPI Messaging Benchmark 2 (MMB2)
Protocol	Exchange MAPI
Length of Steady State	4 Hours
Length of Test	8 Hours
<i>Unless otherwise noted, values listed below are averages over the entire 4-hour, steady-state period.</i>	
<b>Transactions in total</b>	
Total Messages Submitted	284,397
Total Message Recipients Delivered	1,045,304
Total Messages Sent	284,504
Ratio Message Recipients Delivered / Messages Submitted	3.68
<b>Transaction Load (per hour)</b>	
Messages Submitted / hour	70,609
Message Recipients Delivered / hour	259,524
Messages Sent / hour	70,635
<b>Transaction Load (per Second)</b>	
Message Opens/Sec	108.5
Folder Opens/Sec	47.1
RPC Read Bytes/Sec	244,768
RPC Write Bytes/Sec	1,747,628
<b>Transaction Queues</b>	
IS Send Queue Average Length	69.5
<b>Processor Utilization</b>	
System Processor Utilization (%)	63.9
System Processor Queue Length	3.8
System Context Switches/Sec	16115
Process % CPU Time - Store	413
Process % CPU Time - Inetinfo	20.2
Exchange 2000 server is also domain controller? (yes/no)	Yes
Process % CPU Time – LSASS (on domain controller)	29.6
<b>Memory Utilization</b>	
Available Bytes	2075MB
Pages/Sec	2.5
Process Working Set Bytes – Store	1.086GB
Process Virtual Bytes – Store	2.070GB
<b>Logical Drive Utilization</b>	
IS Database Disk Reads/Sec	2133
IS Database Disk Writes/Sec	1218
IS Database Average Disk Queue Length	2.0
IS Log Disk Reads/Sec	0
IS Log Disk Writes/Sec	1164
IS Log Average Disk Queue Length	0.16

## ***Descriptive Terms***

### **Messages Submitted**

Submit calls made by clients. This equates to total messages sent by users.

### **Messages Sent**

Messages that the Store sends to the categorizer in Inetinfo (SMTP Service in particular).<sup>1</sup>

### **Message Recipients Delivered**

Separate mailboxes that messages have been delivered to.

### **Message Opens/Sec**

Messages accessed for reading per second.

### **Folder Opens/Sec**

Folders opened for browsing per second.

### **RPC Read Bytes/Sec**

Bytes read from clients, sent via RPCs.

### **RPC Write Bytes/Sec**

Bytes written to clients, sent via RPCs.

### **IS Send Queue Average Length**

Send Queue Size is the number of messages in the private information store's send queue.

---

## ***Response Times (Latencies)***

<b>Client Actions</b>	<b>95th Percentile Response Time (in Milliseconds)</b>
Read	94
Send	266
Delete	63
Move	125
Submit	94
<b>Weighted Total</b>	<b>153</b>

---

## ***Message Throughput***

Summary of the MMB2 profile for an 8-hour day:

	<b>Expected</b>	<b>Measured</b>
Messages Submitted/MMB2/Day	51	50.0
Messages Delivered/MMB2/Day	185	183.7
Average Recipients per Message	3.65	3.68

- <List Any Modifications to the default profile – NONE >
- 

<sup>1</sup> All messages -- even MAPI messages -- are sent to the categorizer, as this replaces the MTA for all but communication via X.400, with an Exchange 5.5 server.

## Server Configuration

Hardware	Exchange Server	Domain Controller (if remote)
Vendor	International Business Machines Corporation	N/a
Model	xSeries 440	N/a
Processor	1.6 GHz Intel Xeon MP	N/a
Number of Processors	4	N/a
Primary Cache		N/a
Secondary Cache	256KB	N/a
Other Cache	1 MB – L3 cache, 32MB – L4 cache	N/a
Memory	4GB DDR DIMMs	N/a
Disk Subsystem	78 x 18.2GB in 7 EXP300 Storage Expansion units. 2 x 18.2GB internal disk drives	N/a
Disk Controllers	4 x IBM ServeRAID adapters. 1 x Integrated SCSI Adapter.	N/a
Other Hardware	1 Intel PRO/1000 Gigabit Server Adapters	N/a
Hardware Tunings	2 x 7 disks R0 for Exchange log files 4 x 16 disks R0 for 4 mail databases. 2 internal disks configured as RAID1 for OS, Exchange software, system log files and pagefile.	N/a
Comments		N/a
<b>Mail Software</b>		N/a
Vendor	Microsoft Corporation	N/a
Mail Server	Exchange Server 2000	N/a
Build/Release Version	Enterprise Edition + SP2	N/a
Additional Software Tuning	None	N/a
<b>OS Software</b>		N/a
Operating System/Version	Microsoft Windows 2000 Advanced Server	N/a
Service Pack/Patch Info	SP2	N/a
File System Type	NTFS	N/a
Other Software		N/a
<b>Network</b>		N/a
Type of Network	Ethernet	N/a
Network Speed	1 gigabit Full Duplex	N/a
MSL (sec)	120	N/a
Time-Wait (sec)	60	N/a

## Load Generator Configuration

Number of Load Generators (LG)	9
Total Number of LG processes	9
Simulated Users/Process	1255 on the first 8 processes, 1260 in the 9 <sup>th</sup> process.
Model	IBM NF 4000R
Processor	650MHz Pentium II
Number of Processors	2
Memory	512MB
Network Controller	Integrated 10/100 Ethernet Controller
Operating System	Microsoft Windows 2000 Server